



Ministry
of Justice

Tom Pursglove MP
Minister for Justice and
Tackling Illegal Migration

Chris Philp MP
House of Commons
London
SW1A 0AA

MP ref: CP43755
MoJ ref: MC95883

4 May 2022

Dear Chris,

SOLICITORS REGULATION AUTHORITY

Thank you for your email of 5 April on behalf of your constituent, Ms [REDACTED], regarding Dr Chris Day and his email to the Solicitors Regulation Authority (SRA).

The legal profession in England and Wales, together with their regulators, including the SRA, operate independently of the Government and as such, it would be inappropriate for the Ministry of Justice to seek to influence or interfere with the decisions of a legal services regulator. The responsibility for regulating the sector sits with the approved regulators, overseen by the Legal Services Board.

I note that Dr Day believes that the SRA had not responded to two of his questions which should have been considered during the investigations. If Ms [REDACTED] wishes to raise a complaint on behalf of Dr Day against the SRA about the service received during their investigations, she can contact their complaints team at: complaintsteam@sra.org.uk. If after this she remains unhappy with the response of the SRA, she may wish to consider asking the independent reviewer to investigate this matter. The independent reviewer of complaints about the service provided by the SRA is the Centre for Effective Dispute Resolution, and can be contacted via email at complaintsreview@cedr.com, or by telephone on 020 7536 6000.

Once again, thank you for having taken the time to write and I trust that this reply is helpful.

With best wishes,

Yours ever,

TOM PURSGLOVE MP